



**WATER AND SEWER USER CHARGES  
DEPARTMENT OF PUBLIC UTILITIES  
WALLINGFORD, CONNECTICUT**

Pursuant to Chapters 102 and 103 of the Connecticut General Statutes, as amended, and Chapter XIV of the Charter of the Town of Wallingford, the Public Utilities Commission acting for itself and as the Water Pollution Control Authority of the Town of Wallingford has approved and established water and sewer charges in effect for all water and sewer invoices rendered on or after **July 1, 2024.**

**WATER AND SEWER PAYMENT TERMS AND CONDITIONS**

Service rendered for less than a billing cycle shall be billed on a pro rata charge of the quarterly Basic Service Fee plus water consumption and/or sanitary sewer usage.

All charges of the Water and Sewer Divisions are due by the date indicated on the bill. Interest shall be charged in accordance with the General Statutes of the State of Connecticut on any unpaid water and/or sewer charge balance.

A property lien may be filed, by means of a continuation certificate upon the benefited property, after thirty days from the due date of the bill, for all unpaid balances of \$10.00 or more. Lien certificates shall be filed and lien fees charged in accordance with the General Statutes of the State of Connecticut.

Partial payments shall be applied first to interest charges, then to water and/or sewer charges and lastly to lien charges.

A \$35.00 fee per transaction will be charged to a customer's account for checks returned due to insufficient funds.

A charge of \$80.00 will be rendered for conducting a final meter read and/or inspection, and the issuance of a final water and/or sewer bill.

**WATER DIVISION CHARGES**

The quarterly charge for water service shall consist of the Basic Service Fee (BSF) as tabulated herein per meter size plus the Consumption Charge for all consumers.

**BASIC SERVICE FEE**

Size of Meter	Quarterly Fee as of 7/1/2024	Size of Meter	Quarterly Fee as of 7/1/2024
5/8-inch	\$33.66	3-inch	\$538.52
3/4-inch	\$50.49	4-inch	\$841.44
1-inch	\$84.14	6-inch	\$1,682.88
1 1/2-inch	\$168.29	8-inch	\$2,692.60
2-inch	\$269.26	10-inch	\$7,068.08

**CONSUMPTION CHARGE**

Rate as of  
7/1/2024  
\$4.49 / 100 cf

**NON-METERED CHARGE**

For those services which are not metered, the quarterly charge for such service shall be the Basic Service Fee for a 5/8-inch meter as listed above plus the applicable quarterly Consumption Charge based on a quarterly consumption of 1,600 cubic feet. This total charge for non-metered service shall be as follows:

Quarterly Charge  
as of 7/1/2024  
\$105.50

**PRIVATE FIRE LINE CHARGES:**

Size of Service	Quarterly Fee as of 7/1/2024	Size of Service	Quarterly Fee as of 7/1/2024
Up to 2-inch	\$0.60	8-inch	\$143.50
3-inch	\$10.88	10-inch	\$258.06
4-inch	\$23.18	12-inch	\$416.84
6-inch	\$67.34	Hydrants	\$0.00

Miscellaneous Charges: Replacement or repair of damaged, missing or frozen meter, radio read unit, outside reader unit, fire hydrants and other

miscellaneous work as a result of customer action or negligence will be charged based upon the actual costs of labor, tools, materials and equipment. A surcharge of an additional 45.10% on the cost of labor will be applied to reflect overhead.

Service Turn Off and Turn On: The Water Division will remove and reset a water meter, or turn off and turn on the water at the curb box one (1) cycle per calendar year [one on/off per calendar year] during normal business hours for the customer's convenience such as interior plumbing work that requires the water to the structure to be turned off, spending winters in a warmer climate, or shut-off and resumption of service due to account nonpayment.

Should the customer require more than one (1) on/off per calendar year, the charge will be \$80.00 per visit to remove a meter, reset a meter, turn the water off at the curb box or turn the water on at the curb box. There is no charge to remove a meter for a building demolition.

After-Hours Charge: For call-out work performed outside regular Water Division working hours if such call-out is for customer's convenience the charge will be \$260.00.

Service Installation Charges: Service installation charges are available from the Water Division upon request.

**SEWER DIVISION CHARGES**

The quarterly charge for sewer service shall consist of the Basic Service Fee (BSF) as tabulated herein per meter size plus a Usage Charge based on 75% of metered water consumption for customers having metered water service, except for those customers listed as exceptions.

BASIC SERVICE FEE

Size of Meter	Quarterly Fee as of 7/1/2023	Size of Meter	Quarterly Fee as of 7/1/2023
5/8-inch	\$27.09	2-inch	\$216.72
3/4-inch	\$40.64	3-inch	\$433.44
1-inch	\$67.73	4-inch	\$677.26
1 1/2-inch	\$135.45		

USAGE CHARGE

Rate as of  
7/1/2023  
\$8.07 / 100 cf

EXCEPTIONS

Quarterly Sewer Flat Charge Rate: For those services which do not use Wallingford water but do utilize the Wallingford sanitary sewer facilities and are not metered, or those customers of the Wallingford Water Division having non-metered water service, the quarterly charge for such service shall be the Basic Service Fee for a 5/8-inch meter as listed above plus the applicable quarterly usage charge based on 75% of a quarterly usage of 1,600 cubic feet of water equal to 1,200 cubic feet of water. The total quarterly charge for flat rate sewer service shall be as follows:

Quarterly Sewer  
Flat Charge  
as of 7/1/2023  
\$123.93

Metered Sewer Accounts: Residential accounts that do not use Wallingford water but do utilize Wallingford sanitary sewer facilities may, at their own expense, modify their private water service to permit the installation of a water meter. The quarterly charge for such sewer service shall consist of a Basic Service Fee plus a Usage Charge based on 75% of the metered water consumption.

Services so modified shall then remain as metered accounts. Those metered accounts shall then be subject to the rules and regulations of the Water and Sewer Divisions as presently established and amended from time to time.

The charges shown herein are highlights of the water and sewer retail rates approved and established through April 16, 2024. A complete copy of the retail rates as approved is available upon request.