

Customer Information

July, August and September 2024



Office Hours: 8:00 a.m. to 5:00 p.m.

Monday through Friday

Customer Service: 203-949-2660

Emergency After Hours: 203-265-5055

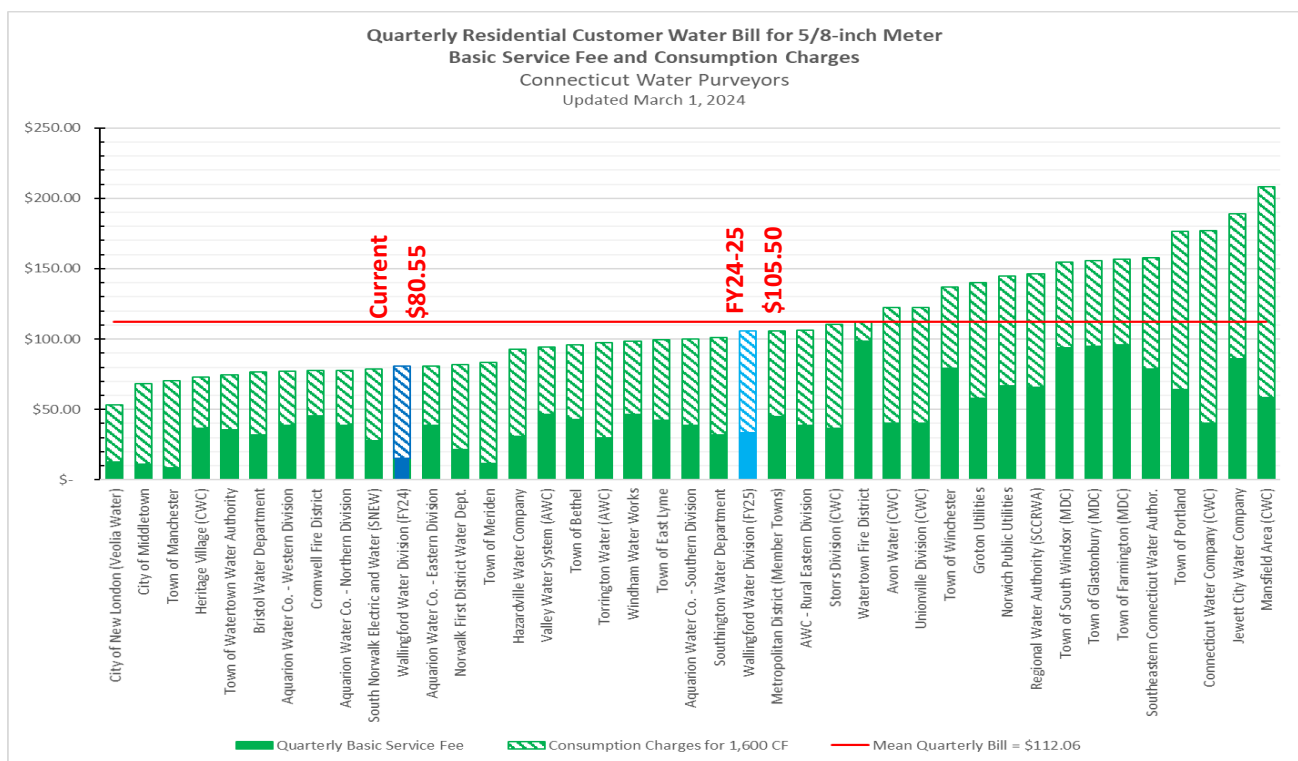
377 South Cherry Street

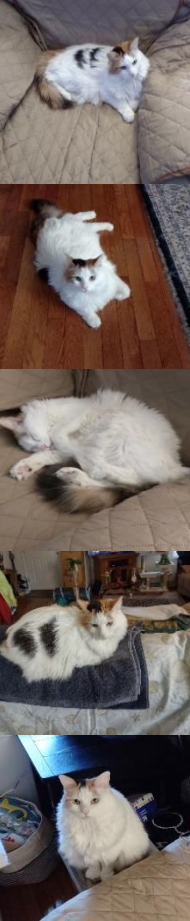
Wallingford, CT 06492

Rate Changes

Often, we are asked how our utility rates compare to other utilities. The answer to this question requires an understanding of the similarities and differences between our utilities and those servicing other towns and cities. In the Town of Wallingford, the decision has been made to operate all of our utilities as self-supporting, stand-alone businesses (Enterprise Fund) which means that all the costs of doing business are supported through the revenues generated by the water and sewer charges and are not supplemented by any utilization of tax dollars.

Such is not the case in many municipalities where revenues generated through taxes are utilized to fund or subsidize some of the costs of utility operations and/or capital construction and replacements. Although other utilities may give the appearance of low utility rates, it only means that the necessary revenues for utility operation and capital replacement are contained within the tax mil rate. As a result, the true costs of operating the utility are not reflected in the user charges.





Molly's Corner

Homemade Salmon Treats



Ingredients:

- 7 ounces of canned salmon (with the juice)
- ½ cup cornmeal
- ¼ cup non-fat dry milk
- 1 egg
- 1 tablespoon oil (cooking)
- 2 tablespoons water
- 1 cup flour (whole wheat or all-purpose)

Instructions:

- Preheat oven to 350°F.
- Combine all ingredients except flour and mix well.
- Slowly add the flour, stirring well until dough forms. It is very heavy dough, so you may want to put on gloves and mix by hand.
- Place dough on a floured surface and knead it a few times. Flatten dough and turn it over to coat with flour. Roll out a little less than ¼-inch thick.
- With a knife or pizza cutter, cut crisscross into kitty-small-bite sized pieces.
- Place on ungreased baking sheets and bake for 10-15 minutes.
- Store in an air-tight container in the refrigerator.

For this recipe and more like this visit missmollysays.com

Frequently Asked Questions

How do I change my mailing address?

- Fill out a Change of Address form (form can be found at www.wallingfordct.gov).
 - a. Fax to 203-949-2678
 - b. Email to water@wallingfordct.gov
 - c. Send in the mail or bring to the business office at 377 South Cherry Street.

What if I did not receive a bill?

- State Statute §12-130 states that failure to receive a bill does not invalidate the bill or interest. **It is the responsibility of the property owner to ensure the correct information is on file.** If you believe you should have received a bill and did not receive one, please telephone the Water and Sewer Divisions' Business Office at 203-949-2660.

Why do I have interest on my bill?

- Per State Statute, interest accrues on the 1st of the month at a rate of 1.50% per month dating back to the date on the bill.

What happens if I experience a sewage back-up?

- If you are experiencing a back-up please contact the Sewer Division prior to contacting a contractor. The Sewer Division will determine if the back-up is related to the sewer main or the house or building lateral. The property owner is responsible for blockages in the lateral.
- Call 203-949-2677 during normal business hours and 203-265-5055 after hours.

Payment Locations:

Tax Office Room 209
Wallingford Town Hall
45 South Main Street
9:00 a.m. - 4:15 p.m.

Drop Box
Wallingford Town Hall
Adjacent to Prince Street entrance

Water and Sewer Divisions
377 South Cherry Street
8:00 a.m. - 5:00 p.m.