Customer Information

January, February and March 2025



Office Hours: 8:00 a.m. to 5:00 p.m.

Monday through Friday

Customer Service: 203-949-2660

Emergency After Hours: 203-265-5055

377 South Cherry Street Wallingford, CT 06492

CALL BEFORE YOU DIG

The construction-phase most important first step! Always contact CBYD before work begins so underground utilities are located and marked. Smart, safe digging is no accident.

The purpose of Call Before You Dig, Inc. (CBYD) is to function as a statewide, onecall notification system providing excavators, including the general public, with the ability to inform multiple owners and operators of underground facilities during proposed excavations.



CBYD is a state regulated, nonprofit organization comprised of all public utilities and municipalities within the State of Connecticut. The Public Utilities Regulatory Authority (PURA) oversees CBYD. The organization is administered by a board of annually elected directors representing various public and private utilities.

Homeowners can make dangerous assumptions about the need to have utility lines marked before commencing excavation work. Don't risk it! It's the law to contact CBYD first, and is critical in the prevention of damage to underground utilities and avoiding seriously (potentially deadly) injuries or an interruption of service.











Luna's Corner

Valentine Hearts Chicken Dog Treats

Ingredients:

- Silicone Heart Mold
- 1 cup cooked, finely diced chicken
- 1/2 cup rice, cooked & mashed
- 3 tablespoons rice flour
- 1 tablespoon parsley
- 1 egg

Instructions:

- 1. Preheat oven to 350F°.
- 2. Mix together all ingredients and stir well.
- 3. Spoon into silicone molds.
- 4. Bake for 20 30 minutes, until tops are golden brown.
- 5. Allow to cool and remove from molds.

Recipe and photo from www.kolchakpuggle.com



What are FOG's?

Fats - Oils - Grease FOG is found in:

- Meat fats
- Food scraps
- Lard/shortening
- Baking goods
- Butter/margarine
- Cooking oil
- Sauces
- Dairy products

Households contribute FOG build-up in sanitary sewer pipes because of the amount of grease washed into the plumbing system, usually though the kitchen sink. Sewer pipes in older neighborhoods are most at risk of sewer backup if residents don't properly dispose of FOG.

WHAT TO DO?

Never pour fats, oils or grease down the sink or garbage disposal.

Pour FOG into jars and cans. When cooled and solidified, dispose of lidded containers in the trash.

Remember, don't flush



- Household cleaning wipes
- Facial and baby wipes
- Fats, oils and grease (FOG's)
- Diapers
- Dental floss
- Tampons & applicators
- Sanitary napkins
- Condoms

it's a toilet not a trash can!



Please help remove any snow around a hydrant. It is crucial for the Fire Department to have access to hydrants.

Payment Locations:

Tax Office Room 209 Wallingford Town Hall 45 South Main Street 9:00 a.m. - 4:15 p.m. Drop Box Wallingford Town Hall Adjacent to Prince Street entrance Water and Sewer Divisions 377 South Cherry Street 8:00 a.m. - 5:00 p.m.